

PRIVACY POLICY - Azorra Technologies PTY Ltd and Azorra IT Solutions PTY Ltd

The Protection of Personal Information Act No 4 of 2013 (“POPIA”) has come into effect, and requires your information to be protected. Azorra Technologies PTY Ltd as well as Azorra IT Solutions PTY Ltd is committed to protecting your privacy and ensuring that your personal information is protected.

This policy applies to personal information collected by us in connection with the services that we offer.

We collect, store and processes personal information (including special personal information) about you that may be used in connection with the management of your account with us, or the delivery of services or goods.

The personal information that will be collected and processed about you from time to time may include but is not limited to the following:

- Name and surname;
- Identity number;
- Company details and registration/VAT number;
- Contact Information;
- Banking details.

In some instances, we may send your personal information to an authorised third party to verify your information, for example checking your credit limit with a credit bureau or to our suppliers, for them to liaise directly/indirectly with you/us, in the event of you submitting a warranty claim/complaint/query/other correspondence regarding any goods or services which may require their involvement. We will endeavour to only supply your information to third parties who will exercise the necessary protections over your information

Your personal information may be stored for as long as is necessary for the purposes for which it is collected or such longer periods as may be required from time to time.

We will share personal information with companies, organisations or individuals outside of our company, if we have reason to believe that access, use, preservation or disclosure of the information is reasonably necessary to: meet any applicable law, regulation, legal process or enforceable government request; detect, prevent, or otherwise address fraud or security issues; protect against harm to the rights, property or safety of our company, its clients or the public as required or permitted by law.

We will take all reasonable safety measures to protect your personal information.

Access to your personal information is restricted. Access to your personal information is only permitted to our company employees in order to carry out their duties or to authorised third parties who are subject to the laws that require them to protect your personal information.

Should you wish to correct, update, copy, delete or report misuse of your personal information in our records, please contact us on:

Telephone: 021 555 3773

Email: support@azorra.co.za

This Privacy policy may be changed from time to time. Latest version 2020